



New Risks



Generated on: 4 May 2022

Risk Code	RR578	Risk Title	Resourcing
Risk Owner	Ian Couper	Updated By	
Year Identified	2022	Council Objective	People First
Risk Description	Vital additional actions require resources (e.g., staff and financial) to be redirected to enable them to be provided, which affects the delivery of other projects within the Council Delivery Plan. In the short-term, this is likely to include supporting the Homes for Ukraine scheme and providing financial hardship support.		
Ongoing Work	Risk mitigations: - Consider getting in additional staffing resource (especially where New Burdens funding available). - Signposting to external resources and support. - Process automation.		
Current Overall Risk Score	8		
Current Impact Score	3	Current Likelihood Score	2
Current Risk Matrix		Target Risk Matrix	
Date Reviewed	29-Apr-2022	Next Review Date	29-Jul-2022

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List of Approved Council Delivery Plan Risks


Code	Title	Current Score	Target Score
CDP01	Museum/HTH Recovery	5	1
CDP02	Tourism Strategy	1	1
CDP03	Business Recovery: Grants	1	1
CDP04	Town Centre Recovery	3	1
CDP05	Health Inequalities	7	3
CDP06	Economic Development Strategy	5	3
CDP07	Resident/Public EV Charging in our Car Parks	5	1
CDP08	Cycling Network	3	1
CDP09	EV Charging for Council Vehicles	5	1
CDP10	Royston Leisure Centre Solar Thermal	5	5
CDP11	Town Centre Strategies	5	1
CDP12	Finalise Pay on Exit Parking Review	1	1
CDP13	Replacement of Royston Town Hall Annexe	5	2
CDP14	Customer Portal	5	5
CDP15	Help Residents Make Payments at Convenient Locations	5	3
CDP16	Supplier Self-Service	5	3
CDP17	Empty Homes Strategy	4	3
CDP18	New Ways of Delivering Housing on Council Land	5	5
CDP19	Work with Stakeholders to Increase Accommodation for Single Homeless People	8	5
CDP20	Local Plan Implementation	9	5
CDP21	Master Planning	5	3
CDP22	Financial Sustainability/Balancing our Budget	9	5
CDP23	Full Review of Council Tax Reduction Scheme	5	3
CDP24	Response to Government Resources and Waste Strategy	9	5
CDP25	Green Space Management Strategy	1	1
CDP26	Charnwood House	5	1
CDP27	Museum Storage	5	3
CDP28	Local Government Boundary Review	3	1

Risk Title	Pool Chemical Shortage	Directorate	Place
Risk Description	<p>In view of current national (and wider global) chlorine, Polyaluminum Chloride (PAC) and Hydrochloric Acid shortages there is a risk that:</p> <ul style="list-style-type: none"> - SLL will not be able to maintain the required stock of chemicals to operate our swimming pools at planned levels. - The cost of pool chemicals will increase significantly. <p>This could lead to restricted usage, or possibly closing, at our swimming pools.</p>		
Current Risk Level	 <p>Likelihood</p> <p>Impact</p>	Target Risk Level	 <p>Likelihood</p> <p>Impact</p>


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Date Reviewed	05-Jul-2022	Next Review Date	16-Aug-2022
Mitigating Actions Completed			
Ongoing Controls / Mitigations	<ul style="list-style-type: none"> - Current issues are with granulated chlorine and North Herts pools use liquid chlorine. - Currently maintaining maximum 4-week stock levels onsite. - SLL are reordering every two weeks to ensure the supply remains at maximum levels. - Regular discussions with SLL regarding stock levels. - Discussions with SLL regarding contingency arrangements should the risk materialise. - SLL are looking at alternative chemicals that can be used to ensure pools stay open. 		
Notes	<p>05-Jul-2022 Risk reviewed with Louise Randall on 5 July 2022. Although there remain national (and global) issues regarding the supply of certain pool chemicals, SLL continue to manage stock levels effectively and still assess the likelihood of us running out of required pool chemicals as being low. Therefore, no change made to the risk score.</p> <p>18-May-2022 Currently, SLL feel the risk of us running out of pool chemicals is very low, as they are keeping on top of stock levels.</p>		

Risk Title	Risk Description	Risk Level	Current Score	Target Score
Epidemics	An epidemic disease could result in: (1) a large number of staff being sick, (2) pressure to deliver an emergency or ongoing response to support residents and/or (3) a need to work from home and close services to contain the spread of the disease. These will have an impact on the services that the Council can deliver, and its resilience (including financial).		5	5
Latest Note	07-Oct-2022 When all resilience guidance/documentation has been updated to reflect lessons learnt from Covid-19, risk to be tolerated under current controls.			
Controls	Resilience guidance for an epidemic in place			
	Most staff able to work from home, if required			
	Awareness of key service areas and required prioritisation			
	Annual flu vaccination programme for staff			
Action Status	Mitigating Action	Progress	Due Date	
	Update resilience guidance/documentation to reflect lessons learnt from Covid-19	<input type="text" value="0%"/>	30-Apr-2023	

Risk Title	Risk Description	Risk Level	Current Score	Target Score
Area wide loss of power impacts Careline	Area wide loss of power effects Careline's ability to provide services and/or increases customer demand for services. The risk could materialize from a loss of power at the DCO, at the Disaster Recovery site, to external infrastructure, to customers' homes and to homeworkers. Some service users may only have one cell tower in range, so calls to Careline may be prevented.		8	6
Latest Note	31-Oct-2022 Waiting on a decision by HCC on funding some of the further mitigation options. Therefore, due dates still to be confirmed. IT are due to test our response to a power outage and the effectiveness of our back-up generator to assess general resilience arrangements, which will check our ability to keep Careline up and running. Assistive Technology Manager confirmed that it is still a clear risk and so should be listed on the Risk Register.			
	Transfer operations to Disaster Recovery site (power loss at DCO and to external infrastructure).			

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Controls	Rapid charge vehicles in other districts (power loss to external infrastructure).		
	Increase staffing cover and divert management to cover calls (power loss to customers' homes).		
	Transfer homeworkers to DCO or Disaster Recovery site (power loss to homeworkers).		
Action Status	Mitigating Action	Progress	Due Date
	Implementation of further mitigating activities	<input type="text" value="0%"/>	31-Mar-2023

Risk Title	Churchgate	Directorate	Enterprise
Risk Description	1. The regeneration will not meet expectations of stakeholders. 2. Regeneration of the Centre and surrounding area is not cost effective/not affordable. Including impacts of high inflation and likely recession.		
Current Risk Level	 Likelihood Impact	Target Risk Level	 Likelihood Impact
Date Reviewed	17-Aug-2022	Next Review Date	17-Nov-2022
Mitigating Actions Completed			
Ongoing Controls / Mitigations	1. Controls: - Communications and consultation plan in place, which is kept updated. - Decisions explained, including that there will need to be compromises. 2. Controls: - Financial and consultancy support (as needed) is in place. - Cost effectiveness/value for money is a key part of developing options.		
Notes			

Risk Title	Shared Prosperity Fund	Directorate	Resources
Risk Description	1. Lack of general resources to deliver these projects as they are on top of those in service plans. 2. Failure to spend the money in the correct year, especially if there are delays in Government approval. 3. Lack of expertise in providing the required returns to Government on use of the grant. 4. Long lead times for capital elements means that items are unavailable until beyond the end of the funding period.		
Current Risk Level	 Likelihood Impact	Target Risk Level	 Likelihood Impact
Date Reviewed	15-Aug-2022	Next Review Date	15-Feb-2023
Mitigating Actions Completed			

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Ongoing Controls / Mitigations	<ol style="list-style-type: none">1. As the general "Resourcing" risk, a need to prioritise and drop the delivery of lower priority projects.2. Undertake preparation work where no/minimal cost impact. Respond promptly to requests from Government to get plan approved asap.3. Use admin element of the grant to buy-in support for monitoring and returns.4. Investigate the availability of required kit/materials and source at the earliest opportunity.
Notes	